

JUL 20 2005

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P. O. Box 272400
Fort Collins, Colorado 80527-2400

ORIGINAL

PATENT APPLICATION

ATTORNEY DOCKET NO. 10012649-1

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Michael D. LEMON et al.

Confirmation No.: 8359

Application No.: 09/862,612

Examiner: Robert Stevens

Filing Date: 05/23/2001

Group Art Unit: 2176

Title: LIGHTWEIGHT DYNAMIC SERVICE CONVERSATION CONTROLLER

Mail Stop AF
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER

Sir:

Transmitted herewith is/are the following in the above-identified application:

- () Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee
(X) Other Authorization to act in a Representative Capacity and Applicant Initiated Interview Request Form

| CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY | | | | | | |
|--|--|------------------------|--|-------------------------|-------------|---------------------------|
| (1) FOR | (2) CLAIMS REMAINING AFTER AMENDMENT | (3) NUMBER EXTRA | (4) HIGHEST NUMBER PREVIOUSLY PAID FOR | (5) PRESENT EXTRA | (6) RATE | (7) ADDITIONAL FEES |
| TOTAL CLAIMS | | MINUS | | = 0 | X \$50 | \$ 0 |
| INDEP. CLAIMS | | MINUS | | = 0 | X \$200 | \$ 0 |
| [] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM | | | | | + \$360 | \$ 0 |
| EXTENSION FEE | 1ST MONTH \$120.00 | 2ND MONTH \$450.00 | 3RD MONTH \$1020.00 | 4TH MONTH \$1590.00 | | \$ 0 |
| OTHER FEES | | | | | | \$ |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | \$ 0 |

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Michael D. LEMON et al.

By

Jonathan M. Harris

Attorney/Agent for Applicant(s)
Reg. No. 44,144

Date: 07/20/2005

Telephone No.: (713) 238-8000

Rev 12/04 (TrAndFax)

- Attach as First Page to Transmitted Papers -

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Rev 12/04 (TrAmndFax)

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2162-42200

Sample Form (09-04)

AUTHORIZATION TO ACT IN A REPRESENTATIVE CAPACITY

| In re Application of: Michael J. LEMON et al. | | | | | |
|--|---|------|---------------------|--------------------|--------|
| Application No. 09/862,612 | | | | | |
| Filed: 05/23/2001 | | | | | |
| Title: LIGHTWEIGHT DYNAMIC SERVICE CONVERSATION CONTROLLER | | | | | |
| Attorney Docket No. 10012649-1 | Art Unit: 2176 | | | | |
| <p>The practitioner named below is authorized to conduct interviews and has the authority to bind the principal concerned. Furthermore, the practitioner is authorized to file correspondence in the above-identified application pursuant to 37 CFR 1.34:</p> <table border="1"><thead><tr><th>Name</th><th>Registration Number</th></tr></thead><tbody><tr><td>Jonathan M. Harris</td><td>44,144</td></tr></tbody></table> | | Name | Registration Number | Jonathan M. Harris | 44,144 |
| Name | Registration Number | | | | |
| Jonathan M. Harris | 44,144 | | | | |
| <p>This is not a Power of Attorney to the above-named practitioner. Accordingly, the practitioner named above does not have authority to sign a request to change the correspondence address, a request for an express abandonment, a disclaimer, a power of attorney, or other document requiring the signature of the applicant, assignee of the entire interest or an attorney of record. If appropriate, a separate Power of Attorney to the above-named practitioner should be executed and filed in the United States Patent and Trademark Office.</p> | | | | | |
| SIGNATURE of Practitioner of Record | | | | | |
| Signature  | Date 07-19-05 | | | | |
| Name Lloyd E. Dakin, Jr. | Registration No., if applicable 38,423 | | | | |
| Telephone (650) 857-2295 | | | | | |

This form offers a sample or suggested format for an authorization for an agent. See MPEP § 713.05 for more information. This sample form is not an OMB officially approved form.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

JUL 20 2005

2162-42200

PTOL-413A (09-04)

Approved for use through 07/31/2008. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Applicant Initiated Interview Request Form

Application No.: 09/862,612 First Named Applicant: Michael J. LEMON
 Examiner: Robert Stevens Art Unit: 2176 Status of Application: pending

Tentative Participants:

(1) Robert Stevens (2) Jonathan M. Harris
 (3) (4)

Proposed Date of Interview: 07/28/2005 Proposed Time: 2:00 PM EST (AM/PM)

Type of Interview Requested:

(1) ☒ Telephonic (2) ☐ Personal (3) ☐ Video Conference

Exhibit To Be Shown or Demonstrated: ☐ YES ☒ NO

If yes, provide brief description: _____

Issues To Be Discussed

| Issues (Rej., Obj., etc) | Claims/ Fig. #s | Prior Art | Discussed | Agreed | Not Agreed |
|--|--------------------|-------------------------|--------------------------|--------------------------|--------------------------|
| (1) Rejection | Claim 1 | Stewart & Chiang et al. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| (2) | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| (3) | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| (4) | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> Continuation Sheet Attached | | | | | |


Brief Description of Arguments to be Presented:

Applicants desire to discuss the rejection of claim 1.

An interview was conducted on the above-identified application on _____.

NOTE: This form should be completed by applicant and submitted to the examiner in advance of the interview (see MPEP § 713.01).

This application will not be delayed from issue because of applicant's failure to submit a written record of this interview. Therefore, applicant is advised to file a statement of the substance of this interview (37 CFR 1.133(b)) as soon as possible.


 Applicant/Applicant's Representative Signature

Examiner/SPE Signature

Jonathan M. Harris

Typed/Printed Name of Applicant or Representative

44,144

Registration Number, if applicable

This collection of information is required by 37 CFR 1.133. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 21 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.